



Kevin Babcock,
General Manager/
CEO

TO ALL VETERANS, THANK YOU

Every November 11, we recognize Veterans Day in the United States as a holiday. For some it is a day off, for others it is just another day, and for several it is a time of remembrance and reflection.

According to our most recent census, the population of the United States is approximately 325 million. The same census identifies approximately 19.3 million veterans of the United States Armed Forces. This number reflects roughly 5.95 percent of our population. It is hard to imagine how so few have given so much for so many.

For many of us, our enlistment was long ago. The memories fade, and so do the names of those we served with. For our younger veterans, the names and memories are fresh. The one thread that binds both young and old is the oath we all swore to, and the code of conduct that we all agreed to abide by.

I want to thank all of our vets, both young and old, for their service and the families who waited and supported them until they came home. I want to especially thank the Gold Star families who will forever wait for their loved ones to come home.

The Oath of Enlistment (for enlistees):

"I, _____, do solemnly swear (or affirm) that I will support and defend the Constitution of the United States against all enemies, foreign and domestic; that I will bear true faith and allegiance to the same; and that I will obey the orders of the President of the United States and the orders of the officers appointed over me, according to regulations and the Uniform Code of Military Justice. So help me God."

The Code of Conduct

I am an American, fighting in the forces which guard my country and our way of life. I am prepared to give my life in their defense.

II. I will never surrender of my own free will. If in command, I will never surrender the members of my command while they still have the means to resist.

III. If I am captured I will continue to resist by all means available. I will make every effort to escape and to aid others to escape. I will accept neither parole nor special favors from the enemy.

IV. If I become a prisoner of war, I will keep faith with my fellow prisoners. I will give no information or take part in any action which might be harmful to my comrades. If I am senior, I will take command. If not, I will obey the lawful orders of those appointed over me and will back them up in every way.

V. When questioned, should I become a prisoner of war, I am required to give name, rank, service number, and date of birth. I will evade answering further questions to the utmost of my ability. I will make no oral or written statements disloyal to my country and its allies or harmful to their cause.

VI. I will never forget that I am an American, fighting for freedom, responsible for my actions, and dedicated to the principles which made my country free. I will trust in my God and in the United States of America.

LEARNING TO BE SAFE AROUND POWER LINES

Black River Falls fourth-grade students learned about electrical safety at the FFA's Food for America Program held in September. Jackson Electric's journeyman linemen Matt Bush and Jesse Hansen talked with students about staying safe around power lines. They reminded students to look for power lines before climbing in a tree, not to fly kites near a power line, and that sometimes a curious animal causes a power outage.



DUAL FUEL/OFF-PEAK LOAD MANAGEMENT RECEIVER TEST NOVEMBER 16

Jackson Electric Cooperative members who participate in the dual fuel/off-peak heating program will experience an interruption in their electric heat on Wednesday, November 16, starting at 5 p.m. At 9 p.m., a gradual restoration of heating systems will begin, with all heating systems back on by 10:30 p.m. Please make sure your backup heating system is operational before this date.

This system-wide test is administered by Dairyland Power. If you have any questions or concerns, please contact Don at Jackson Electric's office.



Cultural and the Values Ho-Chunk Nation

The Ho-Chunk Nation prides itself on remaining one of the strongest indigenous Nations in the United States. The Nation is able to keep its culture alive and prospering after centuries because of the passion the elders of the Nation show in teaching the history, as well as the culture, of the Ho-Chunk people. They practice their cultural values in their families, jobs, and careers, as well as other aspects of everyday life. Recently, the Ho-Chunk Nation has been offering education of its culture to communities outside of the Nation. Bill Quackenbush, Joan Greendeer-Lee, and Collin Price are all members of the Nation who incorporate community education of Ho-Chunk culture in their careers.

Bill Quackenbush, Tribal Historic Preservation Officer

The Ho-Chunk Nation has a long and rich history that has not only shaped its culture, but also left cultural properties rooted in the community. These properties are important for continuing cultural beliefs and practices within the Nation. Because the preservation of these properties is so essential for the cultural well-being of the tribe, federally recognized tribes designate a tribal



Bill Quackenbush, Tribal Historic Preservation Officer

historic preservation officer (THPO). The THPO of Native American tribes has many duties, but the biggest responsibility is acting as a liaison to ensure the safe keeping of historic and cultural resources between the tribe and federal and state governments, as well as local municipalities and privately owned companies. Bill Quackenbush is the THPO of the Ho-Chunk Nation.

When a project is constructed near any of the Ho-Chunk tribal trust lands, the THPO is contacted to ensure Ho-Chunk cultural resources are not at risk of being disrupted or destroyed. If cultural resources are at risk, he works with the organization to find a way to continue with the project while preserving the cultural resources.

Any projects near tribal trust lands funded with federal money are required to contact the THPO of a tribe before breaking ground for the project; however, projects that do not have any federal funding do not have to contact the THPO. It is recommended to always contact the THPO when handling projects near tribal trust lands because some cultural resources, such as burial sites, are protected by state and federal law. If these sites are disturbed, they go through a reburial process which can greatly delay the project.

Quackenbush works to educate the community in addition to his THPO duties. He participates in educational outreach opportunities to show the long living culture of the Ho-Chunk Nation. These educational opportunities include presentations, lectures, and outings with audiences ranging from grade-school children to young adult college students.

Joan Greendeer-Lee, Medical Services Director

Joan Greendeer-Lee was born and raised near the Tomah area. After graduating from UW-La Crosse with a geography degree, she worked for the U.S. Census Bureau in Washington, D.C., to help communicate with Native American tribes around the country in an effort to map their reservations. When Greendeer-Lee started with the Census Bureau in the 1980s, only the 10 largest reservations were mapped. After deciding to come back home to Tomah, Greendeer-Lee attained a paralegal degree from the University of



Joan Greendeer-Lee,
Medical Services
Director

Maryland University College and served as the first Associate Trial Court Judge in the Black River Falls Tribal Courthouse in 1996. She has since received an MBA from Viterbo University and continues to work for the Ho-Chunk Nation.

Greendeer-Lee is now the medical services director of the Ho-Chunk Nation Health. She oversees and manages the Nation's two ambulatory clinics. The clinics provide services to all members of the Nation and other federally recognized tribes, as well as the Nation's non-native employees and their families. The clinics offer a variety of services including physician care, dental, podiatry, optical care, and labs and radiology capabilities. They also have behavioral health and pharmacies. The Ho-Chunk Nation incorporates its culture into its health-care facilities with a teamwork approach and an emphasis on building strong patient/care provider relationships.

A teamwork approach to health care is becoming increasingly important with the rapid advancement of medical technology. Patient care is more comprehensive using the teamwork approach, also known as integrated teams, within the health-care staff. This teamwork strategy has been increasing in popularity with health-care facilities in recent years, but the Ho-Chunk Nation has been using this teamwork

strategy, because of its culture, since opening its first health care facility. Greendeer-Lee states, "Cultural values shape and influence how we provide health services in our health care that lends to our integrated teamwork."

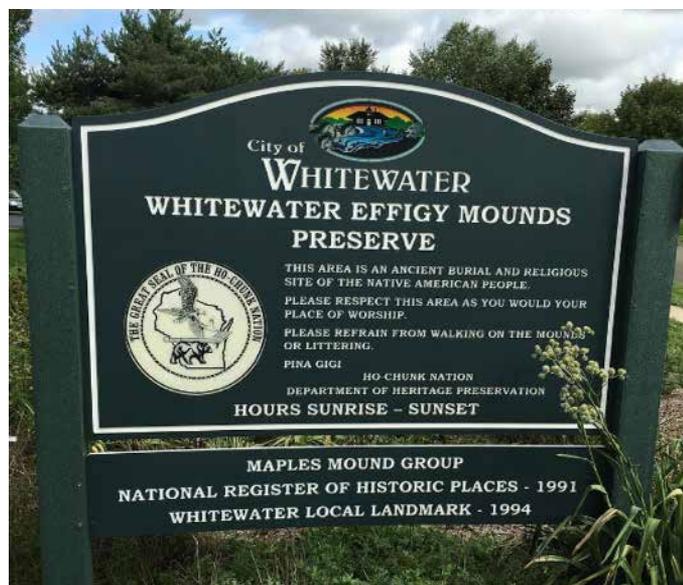
The Black River Falls Ho-Chunk health-care clinic opens its doors to first and second-year medical students to give them cultural health-care training, and to give them an inside look at a teamwork-orientated facility. The Ho-Chunk Nation also receives positive feedback from patients and other inquiring health-care facilities about the teamwork strategy it utilizes. The Ho-Chunk Nation applies its cultural values in the way it provides health care, and the Nation strives to educate future doctors and nearby health-care facilities on these practices.

Collin Price, Public Relations Officer

Collin Price became the public relations officer for the Ho-Chunk Nation four and half years ago. His job includes several different responsibilities from implementing the social media of the Nation, to handling any crisis that occurs to tribal members and employees of the Nation. Price and the public relations department state that their main focus is on education. To achieve this, they sometimes partner with large organizations to expose more people to the long-living culture of the Ho-Chunk Nation.

The Ho-Chunk Nation is centered on cultural values that remain resilient for generations. These cultural values are the base for how the Nation protects its resources, operates its health-care system, as well as many other aspects of everyday life. Education is the reason behind the continual strength of cultural values in the Ho-Chunk Nation. Education of these values to non-tribal communities allows an inside look at one of the oldest Nations this country is home to, and how its members have kept their culture flourishing for hundreds of years. *(Photos courtesy of Ho-Chunk Nation)*

By Madeline Higley,
Jackson Electric Cooperative's summer intern



Far left: A sign recognizing effigy mounds near Whitewater.

Left: A young girl ready for the Memorial Day Powwow.

Opposite page: A scene from the Memorial Day Powwow featuring Waterbird Anhinga.



EMPLOYEE UPDATE

Carol Blaken has been named member relations manager at Jackson Electric Cooperative. Carol started at the co-op in 2008 as a member services/operations assistant. She was named communications specialist and as such she writes the local pages for the monthly magazine and member newsletters, maintains the co-op's website and social media sites, and organizes the youth programs and member-related events such as the annual meeting and picnic.



In addition to continuing with some of her current responsibilities, Carol will also be working with members to learn more about their needs and promoting the services the co-op offers.

Carol and her husband, Jeff, have two children. Carol enjoys outdoor activities including fishing, biking, and hiking, and appreciates a good book.

WATER HEATERS AVAILABLE FROM JACKSON ELECTRIC

Size	50 Gallon	105 Gallon
Diameter	20-3/8"	30-1/4"
Height	58-5/8"	70-3/4"
Tank	Metal	Polyethylene
Brand	Rheem	Marathon
Cost Prices subject to change after January 1, 2017.	\$380 plus tax (no rebate available)	\$1,030 plus tax (\$400 rebate available with the installation of a load management receiver)

Water heaters with a load management receiver qualify for free parts and labor during the hours of 8 a.m. to 2:30 p.m. on regular working days. Repairs done after hours and on cooperative-recognized holidays are charged a \$150 service fee.

For more information on the water heater program, please go to jackelec.com or contact our office.

PLAN YOUR WINTER ELECTRIC BUDGET

After the unpredicted rainy spring, summer, and fall, no one can forecast what type of winter weather we'll have in Wisconsin. Because we don't know, it's probably best to prepare for colder than average temperatures and plan your winter electric budget.

Jackson Electric Cooperative may arrange payment plans with members who are having difficulty paying their electric bills during the winter months. To avoid disconnect fees because of delinquent payments, it is important for the member to contact Jackson Electric as soon as possible to discuss the situation. Energy assistance is available to those who need help in paying their electric bills. If you believe you would benefit from energy assistance, please contact the agencies listed below.

By not paying your electric bill during the winter months, you only put off the inevitable until spring. Disconnection of your electric account may occur in April if insufficient payments have not been credited to your electric account during the winter months. In addition, late fees will add to the burden of paying off a delinquent account.

Energy Assistance is Available

During times of hardship, there are programs available to help families and individuals financially endure the heating season.

Western Dairyland Economic Opportunity Council, Inc. administers the low-income portion of Jackson Electric Cooperative's Commitment to Community funds for electric bill assistance and home weatherization. Contact 800.782.1063, ext. 231, for more information on this program.

Agencies That May Provide Assistance

Jackson County Health & Human Services715.284.4301
 Clark County Social Services715.743.5233
 La Crosse County Human Services608.784.4357
 Monroe County Human Services608.269.8600
 Trempealeau County Social Services715.538.2311
 Wisconsin's Energy Help Initiative800.522.3014

Planning Ahead—If you're planning to build a house, cabin, or any other type of facility that will need electric service installed, please contact Jackson Electric Cooperative to schedule an appointment to discuss your electric service needs.



Customer Service 715.284.5385
 800.370.4607
 Outage Reporting 855.222.DARK (3275)
 Diggers Hotline 800.242.8511
www.jackelec.com

Mailing Address: P.O. Box 546
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 Board of Directors: Gary Woods, President
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 Daniel Smrekar, Junior Jacobson, Stanley Gran, Brian Huber, Chris Curran, Jerry Wagner

Kevin Babcock, General Manager/CEO

Jackson Electric Cooperative is an equal opportunity provider and employer.

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