

THE COUNTDOWN BEGINS

New customer information system goes live February 12

As we get ready to go live with our new customer information system, please be aware of the following dates:

- **Tuesday, February 6, 2018:** Final day to make a payment through Bill4U. (No payments accepted after midnight).
- **Wednesday, February 7, 2018:** February billing statements mailed.
- **Thursday and Friday, February 8-9, 2018:** Customer information system unavailable to process electric bill payments. Mail or stop by our office to make a payment.
- **Monday, February 12, 2018:** New and improved customer information system goes live.

Need Help Signing Up for SmartHub Online Bill Pay?

Jackson Electric's customer service representatives will be available at Jackson Electric Cooperative on the following days to help you sign up for online bill pay:

- **Monday, February 19, and Wednesday, February 21, 2018, from 4 to 8 p.m.**
- **Saturday, February 24, 2018, from 9 a.m. to 1 p.m.**

If you can't make it to the office on one of those dates, please feel free to call or stop by during regular office hours.

With this new system, we encourage members to pay their electric bill online. If you do not have access to the internet or do not feel comfortable paying online, the traditional payment options will be available.

If You Currently Pay Online

None of your log-in information will transfer to the new system. Once you are logged into the new system, you will have to set up your account information. New Jackson Electric account numbers will be assigned, and will be listed on your March billing statement. Please contact our office to receive your account number after February 12 if you would like to set up your online account before the March billing statement is mailed.

If you currently receive paperless electric billing statements, you will have to reset that option in the new system. All accounts will receive a paper billing statement in March.

Credit/Debit Card Payments

To protect your identity, your credit/debit card account number will not transfer to the new online bill pay system. After you set up your account, you will have to re-enter your information.

Pay Now Option

This is a new payment option available with the new system. You will be able to make a one-time online payment by credit card, savings or checking account. Registration will not be required. There will be a link on our website to access the Pay Now page.

Payment by Credit/Debit Card by Phone Call 844.759.3984

This is Jackson Electric's designated phone number for credit and debit card payments. You can continue to call our office with a card payment, but will be redirected to a secure phone line where your payment will be processed.

Mobile App

Manage your account when you're on the go with your Apple or Android smart phone. The FREE SmartHub app is available to download from the Apple Store and Android Market after the go live date, February 12.



SmartHub Features (Online Bill Pay)

- Easy to navigate
- Sign up for paperless billing
- Pay your bill
- Set up recurring payments
- Store payment methods
- Monitor your usage
- Receive account notifications by e-mail or text (you decide!)
- Contact Jackson Electric

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
FEBRUARY 2018				1	2	3
4	5	Last day to pay through Bill4U 6	Feb. billing statements mailed 7	System Down Office open 8	System Down Office open 9	10
11	New system goes live 12	13	14	15	16	17
18	Online Bill Pay Sign-up 4-8 p.m. 19	20	Online Bill Pay Sign-up 4-8 p.m. 21	22	23	Online Bill Pay Sign-up 9 a.m.-1 p.m. 24



MEET YOUR DIRECTOR, DAN SMREKAR

Daniel Smrekar is Jackson Electric's District 8 director. Dan graduated from Black River Falls High School and continued his education at UW-Stout. He taught industrial education classes and driver's education for seven years. After moving back to Jackson County, Dan owned and operated Grandma Smrekar's Restaurant – Service Station – Motel – C-Store. He has 43-year-old twins (daughter/son) and a 15-year-old granddaughter.



Dan says, "I am lucky my long-term hobby has been serving on the Jackson Electric and Town of Millston boards." He has enjoyed the learning opportunities he has experienced throughout his time serving on each of the boards.

Dan says his greatest accomplishments have been serving the community and watching the Millston Town Park grow.

Asked what he believes everyone should experience at least once in their lifetime, Dan responds, "Have a grandchild crawl on your lap and say 'I love you grandpa' for the first time." —*Brandi Shramek, communications intern*

MEET YOUR DIRECTOR, GARY WOODS

Gary Woods, District 9 director, is a retired farmer who resides between Melrose and North Bend. He and his wife, Ginny, have three children and six grandchildren. He enjoys hunting, fishing, and camping. "I love watching Brewer games," Gary adds.



Asked what he thinks everyone should do at least once in their lives, Gary shares, "Travel if you can. You don't have to go abroad. There is so much to see right here in this country."

Gary has served on the board for 35 years, 20 for which he has served as the board president. "I enjoy the way co-ops are governed," says Gary, "which provides the opportunity for members to get involved."

His favorite parts of being a board member are running an orderly meeting and making sure everyone has the opportunity to contribute their thoughts. Throughout his years of experience, Gary has watched how the industry has changed with advancements in technology.

"I have always had an open-door policy," Gary reminds members. "I'm willing to meet with all members." —*Brandi Shramek, communications intern*

Jackson Electric Cooperative's 81ST ANNUAL MEETING

Tuesday, March 13, 2018

Business meeting at 7 p.m.

Lunda Theatre in Black River Falls

Your annual report will be included with the March WECN.

RULES OF THE ANNUAL MEETING

These rules are set in accordance with Jackson Electric Cooperative Bylaws, Article II, Section 7. Jackson Electric Cooperative's annual meeting will be held on Tuesday, March 13, 2018, at the Lunda Theatre in Black River Falls.

1. The meeting will be conducted in accordance with Roberts Rules of Order Newly Revised edition.
2. Any speaker must be recognized by the Chair before speaking.
3. Only members and duly registered guests will be recognized by the Chair; each person so recognized must give his or her name.
4. Unless otherwise approved by the Chair, those recognized are to limit their questions and comments to three minutes, with any rebuttal limited to two minutes.
5. Questions and comments from members and duly registered guests will be in order during old and new business sessions, and at the conclusion of the officer reports, if invited.
6. No resolution affecting Jackson Electric Cooperative may be submitted by any member, unless written copies have been received by Jackson Electric Cooperative by January 13, 2018. This will permit time for review by the Jackson Electric Cooperative Board of Directors to make its recommendation to the meeting as to approval or rejection.
7. No signs or handouts will be permitted within the building of the place of the meeting, except such handouts as required for the official conduct of the Annual Meeting. No handouts made available outside of the building will use the name of the Cooperative, its letterhead or logo to imply that the Cooperative supports or opposes any resolution.
8. No demonstrations shall be held within the building of the place of the meeting.

Annual Meeting Voting Procedures

Voting may be by voice vote (one vote per membership)

Purchase for Energy Efficiency – GET A REBATE

Jackson Electric offers rebates to members who purchase qualified energy efficient equipment and lighting. Qualified items must be purchased, installed, and operating (generating kWhs) on Jackson Electric’s service lines in 2018. To receive your rebate, contact our office for an application form or go to www.jackelec.com to download a form. Please submit to our office your completed and signed rebate application within 60 days following your invoice date with the Energy Star label (if applicable) and paid receipt.

Audit-Recommended Improvements

Incentives are available for energy efficiency improvements completed to an existing home or farm. Energy efficiency improvements must be recommendations from an audit arranged by Jackson Electric Cooperative or a cooperative-approved partner. Rebate not to exceed 20 percent of the cost of energy efficiency improvements up to \$500. For specific details on this program, go to www.jackelec.com or contact our office.

U.S. Government Federal law prohibits removal of this label before consumer purchase

ENERGYGUIDE

Refrigerator-Freezer
 • Automatic Defrost
 • Side-Mounted Freezer
 • Through-the-Door Ice

XYZ Corporation
 Model ABC-1
 Capacity: 23 Cubic Feet

Estimated Yearly Operating Cost

\$67

Cost Range of Similar Models: \$57 to \$74

Estimated Yearly Electricity Use

630 kWh

Your cost will depend on your utility rates and use.

- Cost range based only on models of similar capacity with automatic defrost, side-mounted freezer, and through-the-door ice.
- Estimated operating cost based on a 2007 national average electricity cost of 13.69 cents per kWh.
- For more information, visit www.fg.gov/appliances

ENERGY STAR

Lists key features of the appliance you're looking at and the similar models that make up the cost range below.

The maker, model, and size tell you exactly what product this label describes.

What you might pay to run the appliance for a year, based on its electricity use and the national average cost of energy. The cost appears on labels for all models and brands, so you can compare energy use just like you would price or other features.

The cost range helps you compare the use of different models by showing you the range of operating costs for models with similar features.

An estimate of how much electricity the appliance uses in a year based on typical use. Multiply this by your local electricity rate on your utility bill to better judge what your actual operating cost might be.

If you see the ENERGY STAR logo, it means the product is better for the environment because it uses less energy than standard models.

ENERGY STAR LIGHTING	
LED Fixture (capped at 20% of cost)	\$1/800 lumens
LED Bulb (5 bulbs or more to qualify)	\$1/bulb
Occupancy Sensor	\$5
T5 Fluorescent Fixture	\$6/bulb in fixture
T8 Fluorescent Fixture (replacement only)	\$4/bulb in fixture
Please contact our office for information on commercial lighting rebates.	

ENERGY STAR APPLIANCES (must be Energy Star)	
Clothes Washer	\$75
Clothes Dryer (electric)	\$75
Heat Pump Clothes Dryer	\$50
Dishwasher	\$75
Dehumidifier	\$75
Refrigerator (min. 10 cu. ft.)	\$75

RESIDENTIAL ELECTRIC HEAT PUMPS	
Geothermal Heat Pump (new systems not allowed on cooperative's load management program)	\$400 per ton
Air Source Heat Pump and Mini Split	\$625 per ton SEER rating must be 14+, HSPF 8.2+, or EER 11+
Variable Speed Blower Motor	\$35/unit; new furnace

ELECTRIC HEATING (must be connected to load management receiver)	
Electric Boiler	\$25/kW
ETS Room Unit or Furnace	\$25/kW

ELECTRIC WATER HEATERS	
105-gallon Marathon (purchased from Jackson Electric)	\$400*
100+ gallon (purchased from outside retailer)	\$200*
Heat Pump Water Heater	\$300
* Load management receiver must be installed and energy efficiency standards must be met to receive rebate	

AG., COMMERCIAL AND INDUSTRIAL PRESCRIPTIVE Contact the office or go to www.jackelec.com for qualification requirements.	
Exhaust Fan	\$1/inch
Circulation Fan	\$1/inch
Dairy Plate Cooler/Well Water Pre-Cooler	\$500/unit
Dairy Refrigeration Heat Recovery with Electric Backup (used with controlled electric water heater)	\$300/unit
Low/Zero Energy Livestock Waterer (500 watts or less, insulated)	\$50/unit
Scroll Refrigerator Compressor	\$30/HP
Variable Frequency Drive (VFD) (min. of 1 HP)	\$30/HP
Commercial Vending Machine Controls	\$25 each



JacksonSolar LLC

We are currently accepting names of members who are interested in participating in the JacksonSolar, LLC pilot project. Please contact our office at 715.284.5385 if you are interested in purchasing and installing a solar panel.

PORTABLE ELECTRIC SPACE HEATERS

Uncertainty of winter temperatures is part of living in Wisconsin. Because February has the potential to be a cold month, some of you may be thinking of using a portable electric space heater to warm your home.

Jackson Electric reminds you that even though electric space heaters are 100 percent efficient, they still use a significant amount of electricity. Electric space heaters will increase your electric bill if used regularly. If you must, use an electric space heater for supplemental heat in a small area. They are not designed to heat your entire home.

Remember, a watt is a watt. A 1,500-watt milkhouse heater will generate the same amount of heat as a 1,500-watt infrared heater with a decorative cabinet.

Looking for ways to lower your heating bill? Contact Jackson Electric and ask about electric heating options and the dual fuel program.



HOME STANDBY GENERATORS

Providing more options for our members

Don't let an unexpected power outage during the chilly winter months put a damper on your home's comfort. Consider the purchase and installation of a home standby generator.

As you may already know, Jackson Electric works with Home Backup Systems, a Generac dealer. Now, you have another option: Jackson Electric is now working with Kish & Sons Electric, Inc., a Kohler generator dealer. Both are full-service dealers, which means they are available to you should you have a question or concern regarding the generator.

A permanently installed home standby generator runs on natural gas or liquid propane (LP) fuel, and sits outside just like a central air conditioning unit. A home standby generator delivers power directly to your home's electrical system, backing up your entire home or just the most essential items.

If you're interested in learning more about standby generators, contact one of these dealers:

Kish & Sons Electric, Inc.
715.284.5474 or
800.785.0207
service@kischelectric.com

Home Backup Systems
866.981.8585
homebackupsystem@gmail.com

KOHLER
IN POWER. SINCE 1920.

GENERAC

Authorized Dealer

PLANNING A NEW BUILD?

We want to talk with you

If you're planning to build a house or an additional structure on your property that will need electric service installed, please contact Jackson Electric Cooperative to schedule an appointment to discuss your electric service needs.

We can also help you with electric heating and cooling options and Energy Star rebates and incentives.



Your Touchstone Energy® Cooperative

Customer Service 715.284.5385
800.370.4607
Outage Reporting 855.222.DARK (3275)
Diggers Hotline 800.242.8511
www.jackelec.com

Mailing Address: P.O. Box 546
Black River Falls, WI 54615
Office Hours: Monday – Friday, 7:30 a.m. to 4:00 p.m.
Board of Directors: Gary Woods, President
Jerry Huber, Vice President
David Peasley, Secretary-Treasurer
Daniel Smrekar, Kristi Hanson, Stanley Gran, Brian Huber, Chris Curran, Jerry Wagner

Kevin Babcock, General Manager/CEO

Jackson Electric Cooperative is an equal opportunity provider and employer.

Your Touchstone Energy® Partner