



Youth ambassadors decorated and delivered pumpkins to area nursing homes last October.



Kevin Babcock,
General Manager/CEO



PROTECTING YOUR IDENTITY

If you've been reading the local pages in the magazine monthly, you already know that the conversion of our billing system went smoothly. We've been using the system for four months and during those months have received responses from some of our members. The majority of the comments we receive are very positive; others expressed concern in adjusting to the way the cooperative is now taking payments.

As part of the conversion process the cooperative's managers and board of directors expressed concern that our members be protected from hackers and identity theft. One area of identified concern is the way in which we accept a credit/debit card payment. In order to ensure our members are protected we need to adhere to PCI Compliance. One of these requirements is at no time does any individual other than the card owner physically touch, view, or hear the information on an individual's card.

"The Payment Card Industry Data Security Standard (PCI DSS) is a set of security standards designed to ensure that ALL companies that accept, process, store or transmit credit card information maintain a secure environment." (Source: www.pcisecurity-standards.org)

In an effort to comply with PCI recommendations, we modified the way we take card payments. If you call our office to make a payment over the phone with a credit or debit card, you will be redirected to a secure automated system. Our employees can no longer take card payments over the phone. If you would like to come into the office to make a card payment, we can accommodate you with that request. However, our employees at the office will not handle your card nor have access to your card number. Similar to a retailer, you will be requested to swipe your card and either enter a PIN number or your signature.

One member expressed an opinion that may be shared by some of you, "Your automated system does not work! User friendly, Not. I called this number 844.759.3984. I wanted to talk to a person." The cooperative felt that the security concerns of the membership, as a whole, outweighed the inconvenience of not speaking to a human being. Unfortunately, in this day and age of identity theft, the board of directors and management felt it necessary to adopt these changes to protect the identity and security of our members.



WANNA BE A YOUTH AMBASSADOR?

High school juniors and seniors are encouraged to apply to participate in Jackson Electric's youth ambassador program. Program details:

- Monthly meetings during the day starting in September
- Snacks are provided
- Community service activities – volunteering looks great on a college application!
- Tour a power plant
- Learn about careers, write your resumé and job/scholarship application
- Apply to attend the Electric Youth Tour in Washington, D.C.
- Apply to win a \$1,500 scholarship

To request an application or more information regarding this program, contact Brandi at bsramek@jackelec.com.

Fun Fact:

Mozzarella cheese is the biggest-selling cheese variety in the United States, followed by Cheddar.

Source: americasdairyland.com

Incoming high school sophomores, juniors, and seniors YOUTH LEADERSHIP CONGRESS IS FOR YOU!

Join in the fun with more than 200 high school students at the Wisconsin Electric Cooperative Association's Youth Leadership Congress (YLC) July 25–27 at the UW-River Falls campus. Those attending YLC will learn about electric cooperatives, leadership, careers and interviewing skills, listen to highly acclaimed motivational speakers, experience a bit of college life, and meet new people.

Deadline to register for this great opportunity is June 8. Contact Carol at cblaken@jackelec.com for more information.

Fun Fact:

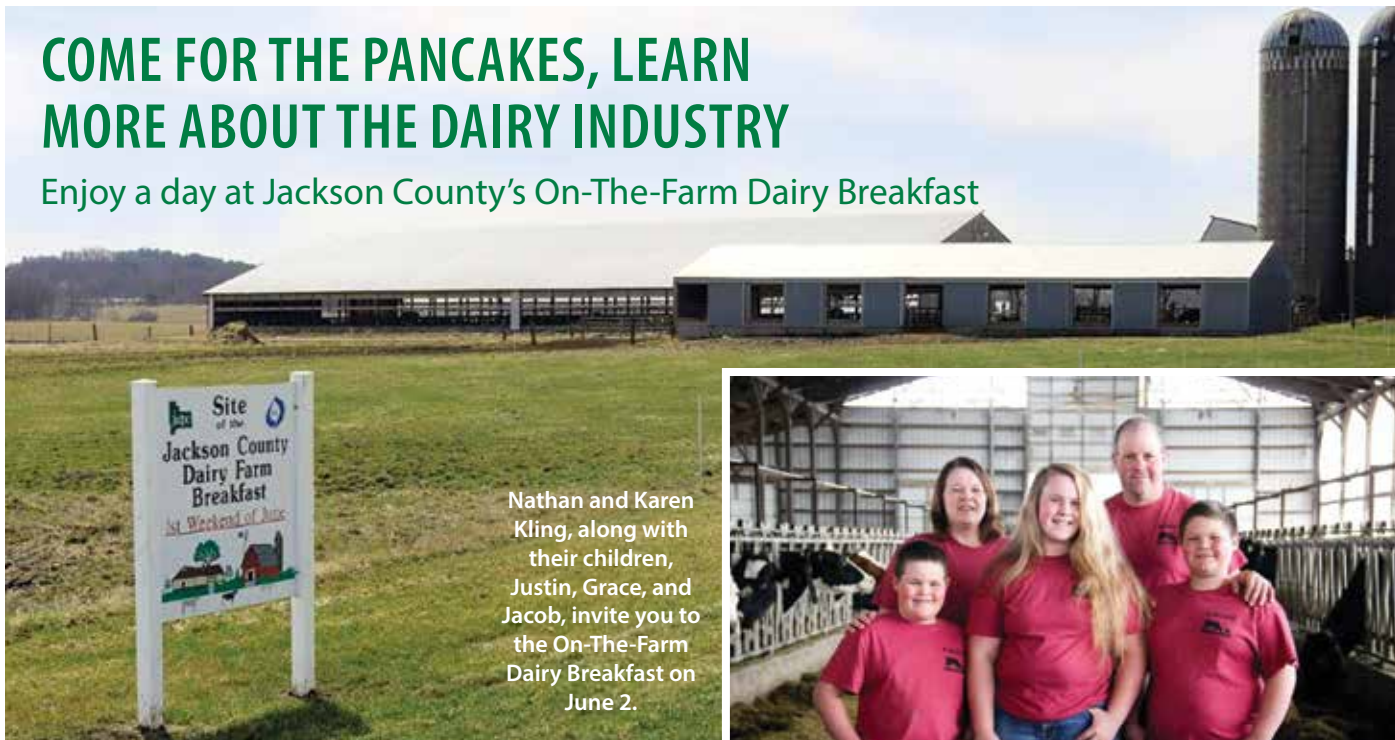
Home delivery of milk (i.e. the milkman) started in 1942 as a war conservation measure.

Source: FarmFlavor.com



COME FOR THE PANCAKES, LEARN MORE ABOUT THE DAIRY INDUSTRY

Enjoy a day at Jackson County's On-The-Farm Dairy Breakfast



Nathan and Karen Kling, along with their children, Justin, Grace, and Jacob, invite you to the On-The-Farm Dairy Breakfast on June 2.



Contributed photo

“We’re looking forward to showing off our operation, to let the public see what we do here,” says Nathan Kling, owner of Kling Family Farms. “This event will help the public see firsthand the operations of a dairy farm.”

Kling Family Farms of Taylor, Wis., is hosting the annual Jackson County On-The-Farm Breakfast on Saturday, June 2. Nathan and his wife, Karen, along with their children, Grace, Jacob, and Justin, are excited to be able to share with the community the work they have done over the years, growing from an 80-cow tie-stall barn to the success they have today.

In 2008, after purchasing this farm in 2001 from his grandparents, Nathan expanded his dairy operation by constructing a milking parlor where he currently milks 260 crossbred cows. Heifer calves are raised for replacements, and

bull calves are sold. The Kling Family Farm was certified all organic on November 1, 2017, which includes 740 acres of pasture and fields of corn, soybeans, and alfalfa.

Nathan enjoys the work, stating that it is what leads to satisfaction and success in his daily life. He was raised on a farm, and always enjoyed working with cattle and machinery. After graduating from the University of Wisconsin-River Falls with a degree in animal science, the opportunity came up to purchase the family farm, and he knew it would be a good fit.

“Everyday on the farm is different. I watch calves become cows; seed grows into a harvestable forage,” says Nathan. “There’s a sense of accomplishment when you see these things prosper. You have goals, and when you hit those goals, it helps to keep you going.”

The current milk price, finding qualified labor to meet job expectations, and Mother Nature are a few challenges Nathan says he faces with his operation. However, he tries not to get frustrated or upset. He says, “If you’re going to farm you need to expect these types of challenges, make the best of it, and plan accordingly.”

Nathan says he’s very fortunate to have three full-time and two part-time employees working with him. His wife and children also help on the farm, and are involved with community activities, as well. Karen is a substitute teacher at the Blair-Taylor and Alma Center-Humbird-Merrillan School Districts, is a 4-H leader, and is involved with the church council. Their school-aged children are actively involved with the Country Crystals 4-H Club, along with other school



Visitors to the dairy breakfast will have a chance to learn more about the dairy industry. The Kling family milks 260 cows, two times a day, in their parlor operation.

Fun Fact:
Cows eat about 100 pounds of food every day and drink 50 gallons of water.
Source: Farm Flavor.com

activities. Nathan serves on the Jackson County Farm Bureau Board and is a delegate to AgSource Cooperative.

He says having the dairy breakfast on the farm and seeing the operations of a dairy farm will hopefully expand the minds of those attending. “We’re hoping those in attendance will form their own opinion on the agriculture industry,” states Nathan. “We want to show consumers where their food comes from, and how it’s produced.”

Nathan says he’s grateful for the opportunity to be able to carry on the family farm, and is hoping the next generation has the same opportunity. He says, “There’s a lot of pride in a family farm.”

Fun Fact:
Americans’ favorite way of consuming cheese is in mac & cheese.

Source:
babcockhalldairyplant.wisc.edu



Contributed photo

Join the Kling family for the 37th annual Jackson County On-The-Farm Dairy Breakfast on Saturday, June 2. Pancakes and sausages will be served from 6–11 a.m. Cost is \$6 for adults and \$3 for children under 12.

Activities at the breakfast include: Ag. Artisan & Farmer’s Market Tent, wagon ride farm tours, Master Gardener’s exhibit, kids’ games, scavenger hunt, live animals, face painting, tractor displays, and a kids’ tractor pull.

Directions to the breakfast: From Taylor, take Hwy. 95 approximately 3.5 miles to Lincoln Road, south 2.4 miles to Kelly Road, then west 1.3 miles to the farm. From Hixton, take Hwy. 95 west approximately 3 miles to Lincoln Road, south about 2.4 miles to Kelly Road, then west 1.3 miles to the farm.

Parking is available on-site. In case of inclement weather, please tune your radio to WWIS-FM (99.7) or Jackson County Dairy Promotion’s Facebook page for updates.



At the breakfast, kids of all ages enjoy petting animals they typically don’t get a chance to touch. (Contributed photo)

REBATES AVAILABLE

Whether you’re retrofitting or building new, remember that Jackson Electric has rebates available on Energy Star appliances, air source and geothermal heat pumps, and electric boilers. New installs of geothermal systems are not allowed on Jackson Electric’s dual fuel rate. Equipment must be purchased, installed, and operating in 2018 to receive rebate.

ITEM	REBATE
Clothes Washer	\$75 per unit
Clothes Dryer	\$75 per unit
Heat Pump Clothes Dryer	\$50 per unit
Dishwasher	\$75 per unit
Dehumidifier	\$75 per unit
Refrigerator	\$75 per unit
Air Source Heat Pump and Mini-Split (SEER 14+, HSPF 8.2+, or EER 11.5+)	\$625 per ton
Geothermal Heat Pump	\$400 per ton
Electric Boiler	\$25 per kW

SUMMER IS HERE!

Listen for Peak Alert Days

The potential for a full load control or peak alert day is now upon us. From June 1 through August 31, the potential is there for our power supplier, Dairyland Power, to issue a peak alert day. A peak alert day is typically issued on the hottest days of summer. If a peak alert is issued, we ask that you limit your electrical usage between the hours of 2 and 8 p.m. During this period, all electric water heaters will be interrupted. Cooling loads on the dual fuel program will be interrupted every 15 minutes throughout the period.

Peak alert notifications are announced on WWIS and WAXX affiliated radio stations and Jackson Electric’s Facebook page and website.

Fun Fact:

It takes 12 pounds of whole milk to make one gallon of ice cream, 10 pounds of whole milk to make one pound of cheese, and 21.8 pounds of whole milk to make one pound of butter.

Source: wisagclassroom.org



POWERING UP AFTER AN OUTAGE

Spring storm season is upon us, and Jackson Electric Cooperative appreciates your cooperation as we work together to restore power after a powerful storm or other large-scale outage event. Please understand that our line crew is called out to restore power during some of the most severe weather conditions, often working long hours in extreme conditions.

In the event of a power outage, Jackson Electric's line crew has safety protocols and outage procedures in place so that power can be restored to the largest number of people as quickly as possible. When a powerful storm rolls through a portion or all of the service territory, our line crew may have to remove fallen trees, replace broken poles and damaged transformers, and possibly string new conductor. We ask for your patience, and know that our line crew is putting forth their best efforts.

**Jackson Electric Cooperative's
Outage Reporting Number:
855.222.3275**

How power is restored following a storm:

1. After the outage has been dispatched and our crew arrives on site, they must determine the extent of the damage and pinpoint the source of the outage.
2. We restore power to as much of the undamaged system as possible. If a substation is out of service, repairing that problem and/or rerouting power from another substation takes priority. Restoration of power to those members on a

three-phase line typically takes priority, as well. If you see that your neighbor's lights are on, and your power is still out, it may be that you are on a different feeder line, phase, or circuit.

3. If possible, our line crew will reroute the electricity to temporarily get power back on for our members. If not, the crew will need to repair and/or rebuild poles and conductor. This takes time, labor, and equipment.

Automatic Standby Generators

If you have needs to fulfill in the event of a power outage, you should consider the purchase and installation of an automatic standby generator. Jackson Electric works with two dealers, and you may contact them directly at the phone numbers listed: Kish & Sons Electric, Inc., 715.284.5474 or 800.785.0207, a Kohler generator dealer; and Home Backup Systems, 866.981.8585, a Generac dealer. Both are full-service dealers; they are available to you should you have a question or concern regarding the generator.

A permanently installed home standby generator runs on natural gas or liquid propane (LP) fuel, and sits outside just like a central air-conditioning unit. A home standby generator delivers power directly to your home's electrical system, backing up your entire home or just the most essential items.

JacksonSolar LLC

We continue to seek participation from members who may be interested in purchasing and installing either a 4 kW or 8 kW solar system. Please contact our office if you would like to participate in this pilot project.

Water Heater Prices
(effective June 1, 2018)

50 gallon Rheem – \$415 plus tax

100 gallon Marathon – \$1,250 plus tax
(\$400 rebate available with a load management receiver installed)

Water heaters with a Jackson Electric load management receiver may qualify for free parts and labor during the hours of 8:00 a.m. and 2:30 p.m., Monday through Friday. Repairs done after-hours and on cooperative-recognized holidays are charged a \$150 service fee.

The average household throws away **13,000 separate pieces of paper each year.**
Source: www.usi.edu

Save a stamp. Save paper. Sign up for paperless statements at www.jackelec.com.

Your Jackson Electric billing statement delivered right to your e-mail box.




Your Touchstone Energy® Cooperative

Customer Service 715.284.5385
800.370.4607

Outage Reporting 855.222.DARK (3275)

Diggers Hotline 800.242.8511

Credit Card Payments 844.759.3984

www.jackelec.com

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