

WATER HEATER PROGRAM REMINDERS

Members who have water heaters with a Jackson Electric load management receiver qualify for free parts and labor during the hours of 8 a.m. to 2:30 p.m. on regular working days. Repairs done after-hours and on cooperative-recognized holidays are charged a service fee.

If the repair is plumbing or electrical related, or due to a dry-fired element, parts and labor will be charged to the member.

Water heaters obtained under Jackson Electric's water heater program are to be used as the primary source of domestic hot water and are not to be used as supplemental water heaters or storage heaters. This will void the warranty. Repairs done on these water heaters will be charged a service fee.

Replacement water heaters: If your water heater leaks and is under warranty, you may need a replacement water heater. We will need the serial/model number sticker (see photos). This is located on your water heater. If we do not receive this sticker, you will be charged for the replacement water heater.

Contact Jackson Electric for the most current 50 and 100-gallon water heater prices.

After the purchase of a new water heater from Jackson Electric, you have 30 days from the date of purchase to install the water heater and 45 days from date of purchase to install the load management receiver. If you do not comply with this, you may be charged full price for the water heater. Before contacting Jackson Electric to have your load management receiver installed, your electrician must have all wires pulled from the electrical panel for the receiver.

Water heater delivery and installation are not available from Jackson Electric.

By participating in this program, you authorize Jackson Electric to inspect the load management receiver when necessary and without notice.

What is the load management receiver?

This device is typically located near your meter. The receiver allows our power supplier, Dairyland Power, to manage the water heater during peak periods or times of high electric demand. By doing this, the cooperative minimizes its demand charges.

Load management receiver testing

This past summer, Jackson Electric hired summer employees to test load management receivers. Results from the testing indicated there are several load management receivers that need to be either repaired or replaced.

A representative from Jackson Electric will be contacting those members with failed load management receivers to set up a service appointment. If you are contacted and do not set up an appointment for service, you will be taken off of the water heater and/or dual fuel program.



The warranty sticker from the 50-gallon water heater.



This is the sticker on the 85-gallon water heaters needed for warranty replacements. The 105 and 100-gallon water heater stickers are similar in appearance.

JacksonSolar LLC

We continue to seek participation from members who may be interested in purchasing and installing either a 4 kW or 8 kW solar system. Please contact our office if you would like to participate in this pilot project.

715.284.5385

BEWARE of dangers above.
Your LIFE depends on it.

Look up and look out for power lines.



OCTOBER IS NATIONAL COOPERATIVE MONTH

This is what makes your electric cooperative different from other electric utilities



Jackson Electric's youth ambassadors tour Dairyland Power and the Genoa power plant. This program gets students interested in cooperatives, and educates them about the cooperative difference.

Safety presentations are held for youth, civic, and community organizations.



Jackson Electric employees participate in the Adopt A Highway program. The employees are committed to cleaning up the roadside ditches along County Road F in Black River Falls.



An annual picnic is held for the membership. This is a time for members to get acquainted with the employees and directors, as well as, socialize with their neighbors.

JacksonSolar LLC, established from member interest in renewable energy, is a separate entity that sells and installs solar panels for Jackson Electric members.



Monetary donations are given to those organizations who provide services to Jackson Electric's members and to support the area communities.

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| More than 900 electric co-ops provide power in nearly every state (47) in America | Account for 42% of the nation's electric distribution lines and cover 75% of the nation's land mass | More than 18 million homes, schools, and businesses are powered by co-ops | With \$140 billion in assets, electric co-ops account for more than one third of the US electric utility industry |

COOPERATIVE PRINCIPLES

1. Voluntary and Open Membership
2. Democratic Member Control
3. Member Economic Participation
4. Autonomy and Independence
5. Education, Training, and Information
6. Cooperation Among Cooperatives
7. Concern for Community



Annual and district meetings are held to give members an opportunity to vote for their district directors, and to learn more about the cooperative.

Jackson Electric continues to work with Federation Cooperative to teach students about production agriculture through the Black River Falls FFA test plot.



Jackson Electric is home to Project Christmas of Jackson County. This organization provides non-perishable food and gifts to underprivileged homes during Christmas. Jackson Electric opens its doors to several other community and civic organizations throughout the year.



District #5 Director Dave Peasley, right, receives his Gold Credential education certificate from board President Gary Woods.

DIRECTOR REACHES GOLD STATUS

Jackson Electric’s district #5 director, Dave Peasley, recently received the National Rural Electric Cooperative Association’s Director Gold Credential education certificate. The Gold Credential demonstrates Dave’s ongoing commitment to advancing his knowledge about electric cooperatives and the industry and performing his fiduciary duty to the best of his ability.

The Gold Credential recognizes directors who have earned their Credentialed Cooperative Director (CCD) and Board Leadership (BL) certificates and are committed to continuing their education throughout their service on the board.

Dave has served on the board since 2003. He received his CCD in September 2006 and his BL in September of 2014.

MY CO-OP

Take Control of Your Billing Account Notifications



Access My Account

You choose how you want to receive notifications (text, e-mail, phone call) regarding:

- Bill available
- Payment due
- Payment confirmation
- Delinquent notice
- Credit card expiration
- Unsuccessful payment

Manage Your Notifications By:

- Logging into your SmartHub account
- Click on the Notifications tab
- Manage Your Contacts
- Manage Notifications

Need Assistance:
Contact Jackson Electric at 715.284.5385



Lighting Labels and Lingo

These days, consumers have endless options when it comes to purchasing light bulbs, but the labels can be confusing! Use the information below as a helpful guide for browsing bulbs.

Lighting Facts

Per Bulb

Brightness 655 lumens

Estimated Yearly Energy Cost \$1.08

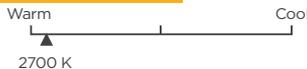
Based on 3 hrs/day
11c/kWh Cost depends on rates and use



Life 22.8 years

Based on 3 hrs/day

Light Appearance



Energy Used 9 watts

Read the Label

Under the Energy Labeling Rule, all light bulb manufacturers are required to give consumers key, easy-to-understand information on bulb efficiency. Take advantage of the Lighting Facts label, which gives you the information you need to buy the most energy-efficient bulb to meet your lighting needs. The label includes information on the bulb's **brightness**, **energy cost**, **life**, **light appearance** and **energy used** (wattage).

Save Energy

Bulbs are available in **many shapes and sizes** to fit your home's needs. Choosing more efficient bulbs can help reduce energy consumption and save you money!

- LEDs use 25%-30% of the energy and last eight to 25 times longer than halogen incandescent bulbs.
- Purchase ENERGY STAR-rated bulbs to maximize energy efficiency.

Source: U.S. Department of Energy



Buy Lumens, not Watts

Lumens measure the amount of light produced by the bulb. Watts measure energy consumption.

Tip: To replace a 100-watt incandescent bulb, look for a bulb that produces about 1,600 lumens.



FROST CHARGES

If you plan to have Jackson Electric install electric service on your property after November 1, an additional charge may be applied if the conventional method of electric service installation is not feasible due to frost.

If you're planning to build a structure during the winter season and will need electric service, please contact Jackson Electric now so that any line builds can be arranged.

Rebate Application Deadline

The last day to submit your rebate application is January 2, 2019.

Energy Efficiency Tip of the Month

Cooler temps are just around the corner! Is your home's heating system ready? Remember to replace furnace filters once a month as recommended. If you heat your home with warm-air registers, baseboard heaters, or radiators, remember to clean them regularly to increase efficiency.

Source: energy.gov



Your Touchstone Energy® Cooperative

Customer Service 715.284.5385
800.370.4607

Outage Reporting 855.222.DARK (3275)

Diggers Hotline 800.242.8511

Credit Card Payments 844.759.3984

www.jackelec.com

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Office Hours: Monday – Friday, 7:30 a.m. to 4:00 p.m.

Board of Directors: Gary Woods, President
Chris Curran, Vice President
David Peasley, Secretary-Treasurer
Jerry Huber, Dairyland Power Representative
Daniel Smrekar, Kristi Hanson, Stanley Gran, Brian Huber, Jerry Wagner

Kevin Babcock, General Manager/CEO

Your Touchstone Energy® Partner